

# COMMUNICATION SKILLS FOR MEDIATORS AND ARBITRATORS



**\*8 hours towards the Law Society of BC's mediation or arbitration training requirements**

- Communication skills for building trust, managing the emotional climate, maintaining progress and getting things back on track
- 8 hours of training (lecture, small group work, role plays and reading)
- COST: \$275 (\*lunch included)
- Register: contact Merilee Miller at [merilee.miller@telus.net](mailto:merilee.miller@telus.net) or by calling 604-733-8111
- Pay by Visa, MC or cheque payable to Lisa Alexander

**December 7, 2013 9am to 5pm**

Park Inn Hotel (SE corner of Laurel and Broadway) , 898 West Broadway, Vancouver, BC

**COURSE PROVIDED BY: LISA ALEXANDER & DARRIN HOTTE**

Send payment to Lisa Alexander  
207 - 1525 West 8th Avenue  
Vancouver, BC V6J 1T5  
underground parking available under the hotel